

Jewel D. Binueza

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SUMMARY

Responsible and motivated Computer Science graduate (S.Y. 2024–2025, Magna Cum Laude) with foundational programming knowledge and hands-on experience in customer support and software development. Seeking to apply my acquired knowledge and skills. Possess proven communication skills and exhibits determination that will aid your company in meeting its milestones.

EDUCATION

Western Leyte College
Ormoc City, Leyte
Bachelor of Science in Computer Science
S.Y. 2024-2025
Magna Cum Laude
LGU Scholar (Ormoc City)

EXPERIENCE

Global Care Communications Inc.
June 2023

- Worked part- time as a Call Center Agent for 3 months.

(As a part- time Call Center Agent, we handled live calls, conducted surveys to collect customer feedback from willing participants, utilized automated dialers to contact registered leads, and employed web- based forms for verbally reading questions and storing customers' answers.)

Northern Lights Technology Development Corporation
December 2023 – March 2024 & December 2024 – February 2025

- Part-time Customer Service Representative

(As a Customer Service Representative handling Efile account. My responsibilities included assisting customers in navigating the Efile website for their tax forms, providing guidance on account-related inquiries, and ensuring a smooth and user-friendly experience.)

On-the-Job Training (OJT)
January 2025 – April 2025 (600 hours)

- Completed internship at Northern Lights Technology Development Corporation, with some hours integrated during part-time employment.
- Assigned to the Software Development Department, where I collaborated on building a simple inventory system using ASP.NET Core (C#).
- Designed user interface mockups using Figma.
- Contributed to project requirements documentation and planning.

SEMINARS

- START UP 101 BOOTCAMP: AN INTRODUCTION TO COMPANY BUILDING
- Understanding Man in the Middle Attack
- Future-Ready: Exploring Adobe's Innovations in Digital Technology and Capabilities

AWARDS

- Most Outstanding in Programming 2023 (Recognition Award)
- Eastern Visayas Coding Olympics 2023
(Team Category – Java Division) 3rd Placer
- Most Outstanding Programmer 2024 & 2025 (Recognition Award)
- Best in Capstone Project (Community Health Monitoring System)
- District Schools Press Conference
(News Writing) 3rd Placer
- Regional Schools Press Conference
(News Writing) Qualifier

OTHER QUALITIES

- NCII Passer (PV SYSTEMS INSTALLATION)
- Fast Learner
- Willing to be trained

SKILLS

- Proficient in MS Word and PowerPoint
- Intermediate knowledge of programming (PHP, Python, C#, JavaScript, HTML&CSS)
- Working knowledge of C and Java (familiar with academic logic problems and syntax)
- Basic knowledge of Computer Networking and Microsoft Excel
- Familiarity with Git, GitHub, Figma, Adobe Photoshop, and Blender
- Accuracy and attention to detail
- Organization and prioritization
- Good written and verbal English skills